



Muscular Dystrophy  
New Zealand

## How to keep supporting the Muscular Dystrophy Association after Spark NZ's 0900 number closes.

Thank you for the support you have shown to the members of the Muscular Dystrophy Association of New Zealand (MDANZ). It's greatly appreciated.

We wanted to make you aware that Spark NZ is closing the 0900 number donation service that you have previously used to donate to MDANZ. This is because it is old technology and is being targeted by scammers.

As you have used the 0900 number to donate before, we appreciate this will be a change. However, MDANZ are well equipped in offering other donation options to suit your needs.

While the change has meant we have needed to invest in a new system, we are pleased that we now have the technology to generate donations while we are on the phone with you! Making giving to us easier, and more secure.

With over 50% of MDANZ's gifts coming in from telephone giving, the donations we receive through this channel are vital to the operation and continuation of the association.

**So, to help ease the transition, our friends at Spark NZ will be matching the donation you make over the phone using our new payment facility, up to the value of \$20,000.**

To keep supporting our members at the current levels, here are the ways you can donate when one of our telephone consultants next calls:



### Giving over the phone

Our telephone consultants will soon be able to generate your donation while we're on the phone to you! We'll be using the secure payment facility Flo2Cash, who hold the global standard in protecting payment data and information (PCI DDS & ISO).

**NEW**

**One-time Donations.** Simply provide your bank account details and while on the phone you are able to give us the authority for us to set up a one-time debit against your account.

**Monthly Giving.** As with above, you are able to give us the authority to set up a regular payment plan that is determined by you – no filling out direct debit forms required!

Continued over page...

# DOUBLE YOUR DONATION

when you donate  
using our new  
payment facility.

*E.g. Give \$30 and our  
friends at Spark will double  
it to \$60! That's your  
generosity DOUBLED.*





## Giving safely using your credit card

**One-time donations.** We will provide you with an electronic link to the Flo2Cash payment platform so that you can enter your details and process the donation instantly. Alternatively, you can give us your credit card details over the phone and we will process the donation.

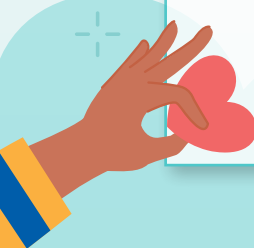
**Monthly Giving.** As with above, you are also able to set up a regular payment plan on the Flo2Cash platform using your credit card.



## Using the internet

**Bank website.** If you are familiar with online/internet banking, simply log on to your bank and make a one-time payment transfer or set up a regular payment plan.

**MDANZ website.** Our website accepts one-time or monthly donations using a credit or debit card. Go to [www.mda.org.nz](http://www.mda.org.nz) and click the donate button.



## Posting your donation

**Handwrite your card details.** Using the Donation Pledge form that we send out, write down your debit or credit card details and post it back to us.

**Cash.** Using the Donation Pledge form that we send out, you can put cash into the pre-paid envelope and post it back to us.

**Automatic Payment Form.** Using the Automatic Payment form that we send out, decide how much you wish to donate and how often, and then take the completed form to your bank or post it to us.



If you need extra support, or have any questions, please reach our team on 0800 800 337 or [info@mda.org.nz](mailto:info@mda.org.nz).

Once again, I would like to take this opportunity to acknowledge your support of our association. Your gifts continue to make a real difference to the lives of New Zealanders living with neuromuscular conditions.

Kind regards,

Trevor Jenkin  
National Executive Chairperson

**DOUBLE  
YOUR GIFT!**



P.S. Don't forget that if you donate using our new over-the-phone payment facility, your generous gift will be matched by our friends at Spark NZ, up to \$20,000.

419 Church Street East, Penrose, Auckland 1061 | PO Box 12063, Penrose, Auckland 1642  
0800 800 337 | [info@mda.org.nz](mailto:info@mda.org.nz) | [www.mda.org.nz](http://www.mda.org.nz)

Charity Registration Number CC31123

